

## QUALITY POLICY – DISTRAN AG

The purpose of **DISTRAN AG** is to anticipate and fully meet the demands of the market in compliance with the requirements and Quality Standards required, also ensuring the continuous improvement of the effectiveness of the Quality Management System.

The Management believes that this objective can only be achieved through the satisfaction of the Customer and **the needs of** the Parties interested in the Organization.

**DISTRAN AG** designs and manufactures ULTRASOUND CAMERA FOR GAS LEAK DETECTION. For years the Company has directed all its efforts and committed human and financial resources to bring a continuous and constant technological updating of products and production processes and to optimize the process of product realization, in order to fully meet the production and quality needs.

The management has always considered it important to manufacture high-performance, safe products that meet the needs of consumers.

To this end, it has identified the following main objectives:

- **Context analysis and risk management**

DISTRAN AG takes into account the aspects related to its organizational context, both internal and external, which have an influence on organizational processes. Identify stakeholder needs and expectations through a risk-based approach and plan actions or objectives to address risks and opportunities.

- **Customer/consumer satisfaction**

The company considers its main objective the satisfaction of the Customer / Consumer. One must therefore try to earn and maintain trust.

- **Product Security and Functionality**

To maintain customer trust, it is important that the products are safe and functional. For this purpose, before declaring a plant compliant, it is subjected to tests to establish its stability, safety and functionality.

- **Quality of raw materials and components**

In the production, raw materials and components of the highest quality are used. Therefore special attention is given to the research and selection of such raw materials and components.

- **Involvement of Suppliers/Contractors**

To achieve the previous objectives, we consider it essential to involve Suppliers and Contractors, who must be informed of the Quality Policy and the required quality standards.

- **Staff involvement and participation**

The Company recognizes in its staff the main resource to achieve the objectives of Quality. All staff must be aware of these objectives and must adhere to and comply with the procedures of the Quality Manual.

The Management intends to support all the activities already implemented in order to:

- Maintain the industrial culture linked to the image of the Company, ensuring a constant quality of its products.
- Meet the demands of direct customers through compliance with the required requirements and the procedures established in the contractual phase.
- Adequately train personnel who perform critical functions for quality and for the performance of the production process.

The Management, believing that the maintenance of the constant quality of its products can be achieved through the adoption of all the activities described above, annually defines the objectives for quality and / or actions to face risks and opportunities taking into account the aspects related to its organizational context, internal and external. For each objective, the person in charge of achieving it is defined.

During the review of the system, the achievement of the objectives set is verified.

This policy is widespread and available to all interested parties who request it, it is reviewed at least once a year on the occasion of the Management Review.

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